

PRIVACY POLICY

Effective Date: 27 may 2026

1. Introduction

This Privacy Policy explains how XELEVEN collects, uses, stores, and discloses personal information.

2. Information Collected

We may collect:

- identification information;
- corporate documentation;
- KYC information;
- contact details;
- IP addresses;
- browser information;
- wallet addresses;
- onboarding information;
- transaction-related metadata;
- communications.

3. Purpose of Processing

Information may be processed for:

- onboarding;
- compliance verification;
- fraud prevention;
- sanctions screening;
- technical support;
- infrastructure operations;
- analytics;
- legal obligations.

4. Third-Party Sharing

Information may be shared with:

- regulated financial institutions;
- compliance providers;
- KYC vendors;
- cloud service providers;
- regulators and law enforcement where legally required.

5. International Transfers

Data may be processed in multiple jurisdictions, including the United States and jurisdictions where service providers operate.

6. Data Retention

Data may be retained:

- as required by law;
- for compliance purposes;
- for dispute resolution;
- for fraud prevention.

7. User Rights

Subject to applicable law, users may request:

- access to personal data;
- correction of inaccurate data;
- deletion of data;
- restriction of processing.

8. Security

Reasonable technical and organizational measures are implemented to protect information.

9. Contact

Privacy inquiries:

info@xeleven.io